



Metro Housing
B O S T O N

People First. Housing Always.

FY24 IMPACT REPORT



PEOPLE FIRST. HOUSING ALWAYS.



People First. Housing Always.

Metro Housing | Boston mobilizes wide-ranging resources to provide innovative and personalized services that lead families and individuals to housing stability, economic security, and an improved quality of life.



**HOMELESSNESS
PREVENTION**



**HOUSING
STABILITY**



**ECONOMIC
SECURITY**

WELCOME TO METRO HOUSING|BOSTON'S FY24 IMPACT REPORT

Dear Friends,

Between July 2023 and June 2024, Metro Housing|Boston served nearly 14,000 families with federal and state voucher programs that subsidize the rents of low-income families. In addition, more than 9,000 families received eviction prevention aid from the Residential Assistance for Families in Transition (RAFT) program, and more than 900 individuals obtained in-depth case management from our Housing Supports programs.

We are also mindful of the work that lies ahead. The housing crisis in Massachusetts continues to grow. There is not enough housing in the state that is affordable and available to low-income families. Inflation has caused rents to rise, and incomes have not kept up with the steep increases. As a result, more and more residents are seeking assistance, and the Metro Housing|Boston staff works diligently to keep up with the demand.


Families need a stable place to live in order to succeed in other areas of their lives, whether it be holding a job, maintaining their health, and/or raising children. Metro Housing|Boston recognizes this necessity and offers a variety of programs to address multiple needs.

What you are reading is an abridged version of the FY24 Impact Report. We urge you to visit www.metrohousingboston.org to learn more about what Metro Housing|Boston is doing to help families move from homelessness to housing stability to economic security.

In closing, we wish to thank all of our generous donors and community partners who continue to support our work that strives to ensure that everyone in Greater Boston has a place to call home.


Terry Saunders Lane


Cynthia Lacasse


Christopher T. Norris



To read our full 2024 Annual Report, scan the code or visit www.metrohousingimpact.org.

In FY24, Metro Housing:

- Administered rental assistance vouchers for 13,986 households
- Distributed \$37.9 million in emergency housing payment assistance
- Matched with 44 participants in long-term financial coaching mentorships via Green Space Financial Coaching program
- Served 1,310 families and individuals through Accountable Care Organizations Flex Services
- Conducted 37,286 counseling sessions via the Housing Hub (Housing Consumer Education Center/HCEC)
- Closed 28 Home Modification Loans valued at \$700,000



"It will just be a blessing to have our own place where we can be stable and that we can call home"

- YRIS | Rapid Housing Program



"The changes have been amazing and have made a dramatic difference for Thomas and me. I am so grateful to Metro Housing"

- LINDA | Home Modification Loan Program



"I am extremely thankful to God for bringing me to Metro Housing and feel blessed to now be living on my own in my new home."

- C'ROSA | Specialized Intensive Programs and Services Project (SIPS)



Among Metro Housing's FY24 Highlights:

HOUSING SUPPORTS HOUSEHOLD DRIVE

In April, the Housing Supports team hosted a Household Drive for participants in the HomeBASE program. Staff provided 74 families with "Welcome Home" baskets that included personal hygiene items and basic household essentials like towels; dish soap; pots and pan sets; and flatware.



THANK YOU TO OUR DONORS

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See the complete list of donors at
www.metrohousingimpact.org

GET INVOLVED

You can help families and individuals in Greater Boston achieve housing stability and a brighter future. Now more than ever, your support is critical to help prevent and alleviate the impact of homelessness in Boston.

HOW YOU CAN HELP:

MAKE a Gift

MATCH Your Gift Through Your Employer

ADVOCATE for Our Participants

FOLLOW Us on Social Media and Share Our Stories

For more information about how to become involved with Metro Housing, contact us at development@metrohousingboston.org or at 617.425.6679.



To read our 2024 Annual Report, including full family profiles, scan the code or visit metrohousingimpact.org



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