

"For my entire 23 years on the Board at Metro Housing, Sue has been an invaluable resource to me, other Board members, and to the entire affordable housing field in Massachusetts," said Board Co-Chair Cynthia Lacasse. "She has constantly focused on improving the experience of Metro Housing's participants in each of the many jobs she has had over her 22 years. She has done this not only through practical experience and program development, but by translating her knowledge and experience into thoughtful

and forward-thinking policy. On behalf of my fellow Co-Chair Liz Gruber and the entire Board of Directors, I appreciate Sue's dedication to our mission to helping families and individuals achieve housing stability, economic security, and an improved quality of life."

"Sue has managed, created, advocated for, deciphered and explained numerous Metro Housing programs - all with an alert focus on getting the job done professionally, with a steadfastness and commitment to Metro, its clients and stakeholders," added Mary-Anne Morrison, Metro Housing Board member. "She's done it all with grace, warmth, and even a sense of humor when the tasks can seem daunting. Over the years she has met countless challenges, had to pivot quickly from one program or crisis to another, and simultaneously guide her staff and colleagues along the way. She has been an

exceptional Metro Housing staff member and leader and will be sorely missed."

"Sue's contributions to Metro Housing – and her outgoing personality – will be greatly missed. We all wish her the best in this next chapter of her professional life," said Metro Housing Executive Director Chris Norris. "She has been a personal and professional support for me since I started here, and am glad, as she told me, that she is not going away. She will only be across the rivuh."

